

## Group Riding Lesson Information



## INTRODUCTION

Crystal Cascades Horse Park (CCHP) has been established to meet the need for a fully integrated riding school in the Cairns area. CCHP provides the opportunity for families and individuals to experience the joy of horses (some for the first time) without having to buy their own horse or pony.

CCHP provides top class, horse-safe agistment facilities, an extensive program of riding school lessons for children and adults and riding facilities that are unrivalled in Far North Queensland.

Horse riding is a fantastic activity for all the family to be involved in. It is fun, great exercise and teaches respect, discipline and responsibility.

If you are looking for a safe and fun environment to learn to ride then Crystal Cascades Horse Park is the place for you.

Learning to handle and ride a horse is great fun. We cater for all levels from absolute beginners to experienced riders from the age of 5 years. We have a variety of quiet school horses and ponies for our lessons. CCHP is dedicated to providing its customers with a sound knowledge of riding and horse care skills.

Lessons are conducted by our experienced, qualified instructors.

All enquires are welcome so please give us a call. We look forward to seeing you at Crystal Cascades Horse Park soon!

## Open 6 days per week:

Mondays	1.00 – 8.00pm
Tuesdays	1.00 - 8.00pm
Wednesdays	closed
Thursdays	10.00am-8.00pm
Fridays	10.00am – 8.00pm
Saturdays	8.30am – 5.30pm
Sundays	8.30am-5.30pm



**Phone: 07 40393143 / 0439 310 222**

**Email: [karen@crystalcascadeshorsepark.com.au](mailto:karen@crystalcascadeshorsepark.com.au)**

## **GROUP RIDING LESSONS PROGRAM INFORMATION**



### **GROUP LESSON RIDING PROGRAM**

Group Riding lessons are the most cost effective and fun way to have lessons. Riding in small groups (max 4) with people of the same age and ability enhances learning and enjoyment. We operate weekly group lessons over 4 terms per year in line with school terms.

The majority of lessons take place in our 70 x 30m covered arena (the only one in FNQ). So rain and heat are no problem at CCHP.

Learning to ride requires regular practice therefore group lessons occur weekly. Riding each week means that you develop skills and confidence much more quickly than if you ride just every now and then. Participating in a group lesson means that a permanent lesson spot is reserved for you for the whole term. This means you ride at the same time each week with the same group. The length of group riding lessons vary according to the age of the customer.

If you want to ride on a more casual basis give us a call and we will let you know when we can fit you in for a private lesson. Please note: permanent bookings always take priority over casual bookings.

Good horsemanship requires a balanced combination of discipline, physical coordination, quick reflexes, sharp mental skills, patience and compassion for the welfare of the horse. In order to achieve this, sound training techniques, safety and good riding basics are the foundation for all of our riding classes. We want our students to achieve their riding goals, whether they are simply safe and enjoyable pleasure riding, competition or horse ownership.

We encourage all customers, regardless of their previous experience, to participate in our horsemanship classes. These classes not only include a riding lesson or trail ride but also develop horsemanship skills such as safety around horses, how to catch, groom and tack up your horse, groundwork, horse psychology, etc. We believe that all customers particularly those that may be considering buying a horse of their own should know--and practice--standard safety rules for working around horses.

### **EVENTS**

Group riders are able to participate in regular events such as specialized dressage and jump clinics, trail rides, horsemanship clinics etc. These events are an "add on" to your weekly group lessons and provide the opportunity to use/extend your riding skills. Events will be advertised in the regular CCHP Newsletter.



## **GROUP RIDING LESSONS PROGRAM INFORMATION**

### **HOW TO BOOK RIDING LESSONS**

Riding lessons must be booked and paid for in advance. All customers (with the exception of beginner riders) must take part in an assessment lesson prior to being able to join a group.

Riding lessons can be booked by visiting CCHP, via telephone (07 40393143/0439310222) or email [karen@crystalcascadeshorsepark.com.au](mailto:karen@crystalcascadeshorsepark.com.au)

### **GROUP LESSON FEES**

30min Group Lesson	– 5 to 7 yrs (max 4 riders) – Beg to Beg+	\$45.00pp
45min Group Lesson	– 5 to 7 yrs (max 4 riders) – Novice 1	\$55.00pp
50min Group lesson	– 8yrs+, Adults (max 4 riders) – Beg to Advanced	\$65.00pp

<b>Block Booking Discount</b>	5 lessons = 5% discount 10 lessons = 10% discount
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All prices GST inclusive and subject to change without notice.

### **PAYMENT OF RIDING SCHOOL FEES**

Payment for riding lessons is required prior to taking part. Payment by credit card, cheque, cash and direct deposit is available.

Cheques should be made out to Crystal Cascades Horse Park Pty Ltd.

Bank account details for direct deposits are:

**Account Name: Crystal Cascades Horse Park Pty Ltd**

**BSB: 064-804**

**Account: 1329 1710**

Please include your name on your bank transaction to identify your payment and email remittance to CCHP.

### **MISSING/CANCELLING A LESSON**

If you are unable to make your group lesson and provide at least 48 hours notice you will be able to reschedule a private makeup lesson. You will be required to pay the difference between your group lesson and the private lesson fee. One makeup lesson will be allowed per client per term. If you do not provide at least 48 hours notification or cancel more than one lesson/term payment for the lesson is still required.

## **GROUP RIDING LESSONS PROGRAM INFORMATION**



### **WHAT TO DO AND WEAR FOR YOUR LESSON**

To make your time at CCHP more comfortable please bring along the following:

- Hat / Cap for when you're not riding the horse.
- Sunscreen – even though you might be riding in the covered arena you still need to get there!
- Bottle of water

If you are a regular rider you may like to purchase your own riding boots, helmet, jodhpurs and riding gloves.

If you are a regular rider who has booked permanent lessons you need to:

- On the first day - arrive at least 20 mins before your scheduled lesson time so that you can complete your registration forms and be fitted for a helmet.
- Next visit – arrive 10mins early so that you can sign in and collect your helmet.

**Helmets:** Helmets must be worn when customers are handling or riding CCHP horses. CCHP is able to provide helmets for riding school customers. CCHP helmets meet Australian Standards (ie. AS/NZS 3838 or equivalent) and are less than 5 years old. CCHP helmets are regularly checked for damage.

It is recommended that customers who are regular riders purchase their own helmet. Customers helmets must be properly fitted AS/NZS 3838 helmets with the chinstrap correctly fitted, not damaged and less than 5 years from the manufacture date. Helmets that have been involved in a fall where the helmet has come into contact with the ground must not be used.

**Footwear:** When handling horses customers must wear covered shoes (ie. sneakers or boots) to protect their feet. When riding, customers must wear smooth soled boots with a slight heel. CCHP will provide stirrups fitted with toestoppers for those customers who wear covered shoes other than riding boots. It is recommended that customers who are regular riders purchase their own riding boots.

**Clothing:** It is suggested that customers wear comfortable, sunsmart clothing, not too loose, not too tight. Full length, stretchy pants, jodhpurs or jeans should be worn. Shirts should give protection against weather and abrasions (ie at least have short sleeves – no singlet/halter type tops to be worn). It is recommended that customers apply sunscreen prior to participating in their lesson.

**It is recommended that customers do not wear jewellery such as necklaces, bracelets, large rings etc when handling or riding horses as they may get tangled in the horse's mane or riding equipment and cause injury to the rider.**

### **LIABILITY FOR LOSS, INJURY OR DAMAGE**

No matter how well a horse riding facility is managed, there is still the possibility of injury whilst participating in the riding program. Regrettable as these occurrences are, Crystal Cascades Horse Park will not under any circumstances be liable for such events. CCHP will make every effort to ensure the customer remains safe and healthy, but in the event that the customer does succumb to an injury, all associated costs will be borne by the customer.

### **SUPERVISION OF CHILDREN**

Children under the age of 18 must be accompanied by a responsible adult at all times whether they are riding or visiting. If the accompanying adult is riding it is not acceptable for this adult to also be responsible for supervision of children on the grounds. It is highly recommended in this instance that the children not be brought to the property. Children must not be allowed to climb on fences, round yards, arena rails etc. Children must wear covered shoes whether they are riding or not. The accompanying adult is responsible for ensuring children comply with CCHP policies and procedures at all times.



#### **SMOKING**

Smoking is prohibited on CCHP premises.

#### **DOGS**

Dogs are not permitted to be brought onto the property.



**NO DOGS ALLOWED**

#### **VISITORS (FAMILY, FRIENDS, etc.)**

Management acknowledges that from time to time customers may bring visitors to the Horse Park. Visitors must not enter the riding areas. Customers are at all times responsible for the actions and behaviour of their visitors. Customers must ensure that visitors abide by CCHP policies and procedures at all times.

#### **PRIVACY STATEMENT (PRIVACY ACT 1998)**

Personal information supplied by customers through the completion of Riding School Application etc. is needed to ensure their safety during their time at CCHP. The information customers provide will not be supplied to any other person or organisation or used for any other purpose than that for which it is provided.

## **GROUP RIDING LESSONS PROGRAM INFORMATION**



### **INFECTION CONTROL FOR ANIMAL CONTACT**

Due to the interaction between animals, staff and clients there is a low but real risk of humans acquiring infection from the animals. In order to reduce the risk of infection at CCHP all staff and clients must follow the infection control guidelines.

Hand-washing is the most important practice in preventing the spread of disease for staff and clients. Infectious diseases may be spread from either animals or their environment to people via contaminated hands. Good hygiene practices, such as the correct hand-washing technique and washing hands at appropriate times (ie at the completion of a riding lesson, grooming etc) will decrease the risk of disease.

Customers must ensure that they always wash hands with soap and running water following contact with the horses, tack, feed, manure, etc and prior to leaving CCHP. Appropriate information, signage and wash facilities will be provided for staff and clients.



### **OUR STAFF**

All qualified riding instructors on staff at the facility have a minimum Horse Safety Australia Instructor accreditation (refer: <http://www.horsesafetyaustralia.com.au>). Non-qualified riding instructors are supervised by a qualified instructor when they are coaching. The Horse Safety Australia qualification is recognised by the Queensland Education Department. All senior staff have a Senior First Aid Certificate and Working with Children Blue Card.

All CCHP staff are dedicated horse people who have extensive, varied horse experience and who have a genuine desire to provide quality instruction and share their love of horses with our customers.

### **CCHP FACILITIES**

CCHP has been designed with the safety of clients, staff, riders and horses paramount.

The location of CCHP (outside the floodplain) and the design /layout of its facilities (including the first and only covered riding arena in Cairns) means we are able to provide agistment and riding facilities that can be used all year round. Given the heat and prolonged wet seasons experienced in recent years our facilities enable clients to ride and for events to be held during the traditional off season of November to April and riding lessons to operate throughout the day

## OUR HORSES

CCHP has a stable of 20 quiet, well mannered ponies and horses suitable for beginner to advanced riders. Our ponies and horses have come to us from all over Queensland and Australia (even as far away as Victoria) and have been selected for their suitability for riding school work.

We have a Part-Time Horse Lease program in place, so if you fall in love with one of the school horses and you want to ride more than once a week or compete on that horse we may be able to assist.

Meet some of our favourites:



NINJA



SKITE



ROCKIN'



RAFF

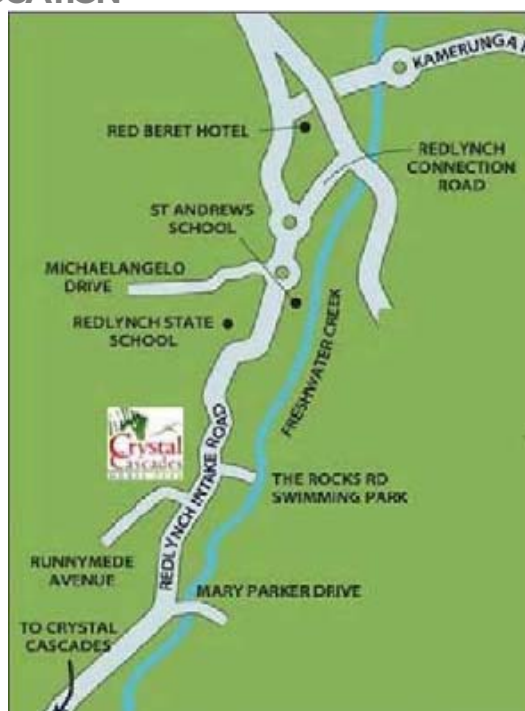


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## GROUP RIDING LESSONS PROGRAM INFORMATION



### LOCATION



Crystal Cascades Horse Park is located at Lot 626 Redlynch Intake Road, Redlynch approximately 15kms north west of Cairns CBD.

The Cairns region maintains strong links with rural land uses and pursuits. CCHP's proximity to Cairns and the Northern Beaches enables you to access rural pursuits including horse ownership and riding lessons.

*Keep your eyes open for the "huge" shed on the right hand side of Intake Road, just past the Quarry and of course all the fantastic horses!.*



### SAFETY AT CCHP

Horse related activities are inherently risky. In order to maintain a high level of safety at CCHP at all times we require all customers and visitors to abide by the Policies and Procedures that have been developed for use of the facility.

**People undertaking horse related activities have a higher risk of serious injury than participants in most other sports. Most accidents involving people and horses are caused by carelessness, ignorance or unforeseen circumstances.**

CCHP management and staff seek to maintain a high level of safety at the facility at all times.

Safety at CCHP is paramount at all times so customers must:

- follow staff directions at all times,
- wear approved safety riding helmets at all times;
- wear appropriate clothing and footwear at all times, whether riding or handling a horse.



For more information: Phone: 07 40393143 or email: [karen@crystalcascadeshorsepark.com.au](mailto:karen@crystalcascadeshorsepark.com.au)

